

Managing Performance Capabilities

Audience

Managers & supervisors

Aims

To assist managers in developing their ability to address the performance of the staff they manage.

Objectives

- Explore organisations policies and procedures.
- Identify manager's own responses to issues of performances.
- Discuss and set standards of performance.
- Explore how to manage the different abilities, skills and knowledge of staff.
- Consider the practical skills and need to; identify, monitor and challenge poor performance.

Course Length: 1 day

in
the
spirit

enabling
individuals and
organisations to
enhance their
performance